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Extract from CLASP Trustee Rules:6.1 Conduct of Members to Others 6.2 Procedure for Redress of Grievance

6.1 Conduct

All members, either as individuals or when acting collectively in Committees, Sub-Committees or Working Groups shall treat all fellow members of CLASP equally and with respect. Discrimination on the basis of gender, sexual orientation, race, religion, disability or age will not be tolerated. Equally members are expected to treat others that they come into contact with externally during their CLASP activites in a similar manner.

6.2 Redress

Any member who considers they have been treated improperly shall, in the first instance, refer the matter to the Individual Members Representative. If the problem cannot be resolved at this level then it will be referred to the Secretary of the Organising Committee, who in conjunction with the Chair of that Committee will instigate an appropriate means for redress. In the case that the conflict is with the Organising Committee itself or the member is dissatisfied with the outcome of any action taken by the Organising Committee then he may refer the matter to the Secretary of Trustees who, in conjunction with the Chair of Trustees, will convene a formal Appeal to be heard by the Chair of Trustees and two other Trustees, the outcome of this will be final. Nothing in this Rule must be seen as precluding an individuals right to redress under national law.